

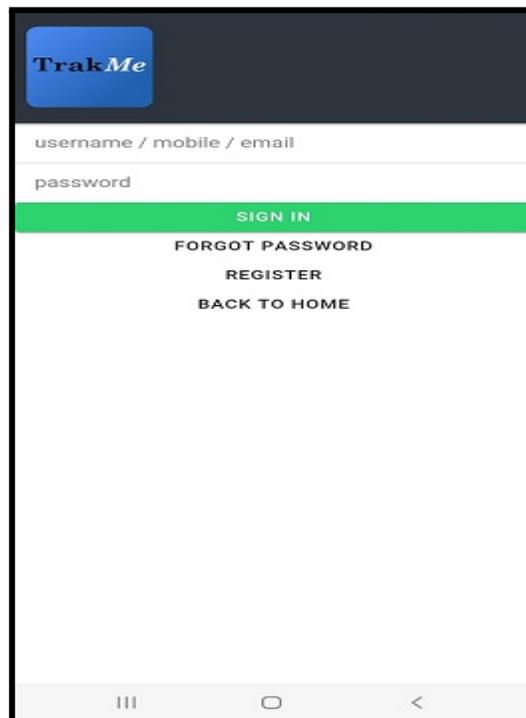
Download the App:

1. Click on the following link <http://www.trakme.in/z/install> OR
2. Go to App Store / Play Store and Download the TrakMe App

Login:

User ids have already been created for those parents whose numbers have been shared by the transport operator / school.

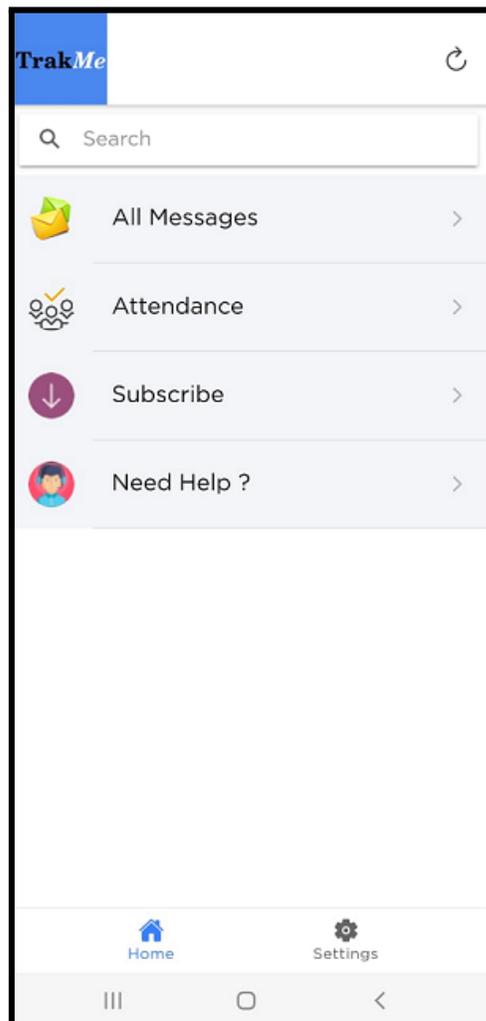
- In the user name / mobile / email id field please enter the registered mobile number
- Password is last four digits of mobile number entered
- Click on SIGN IN. (**Do NOT Register** since numbers have been pre-registered)



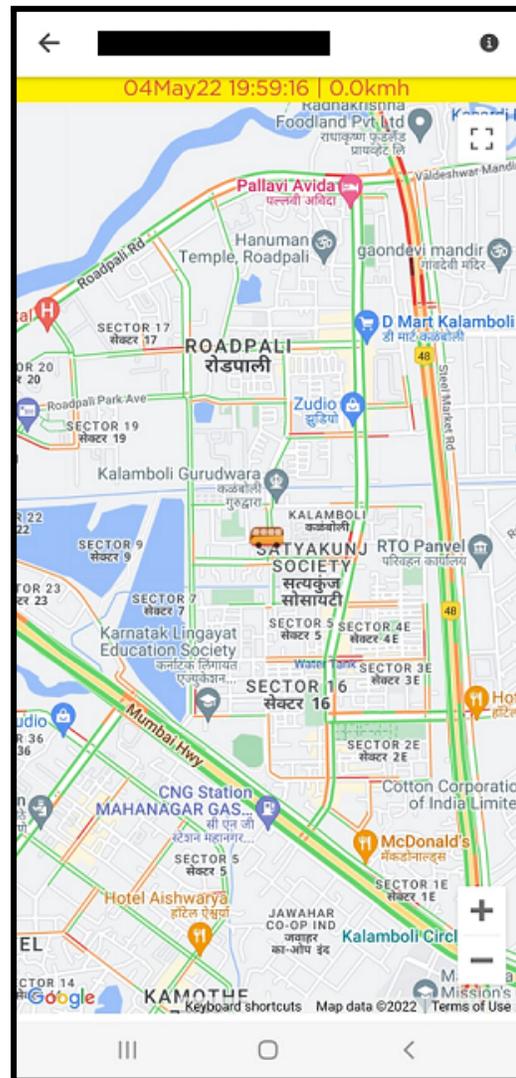
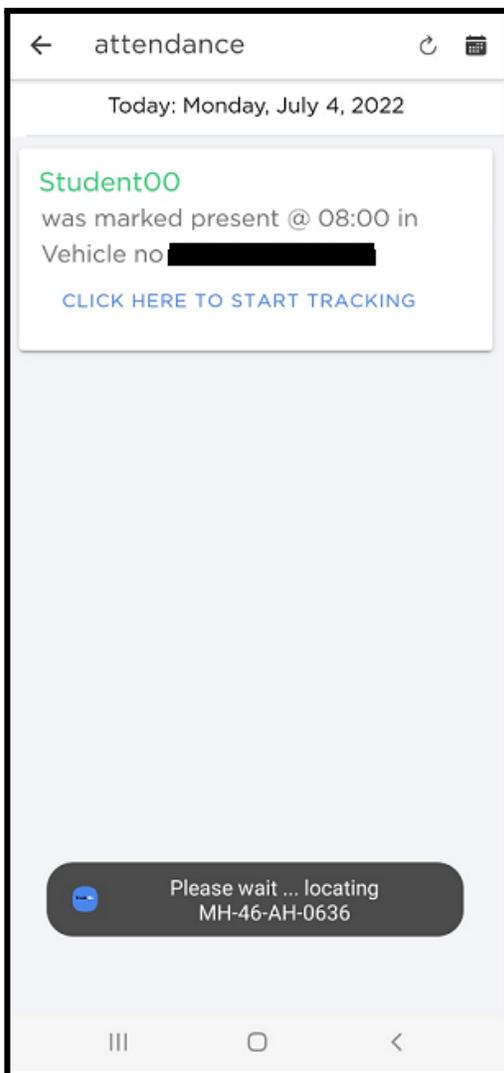
How to use the App?

Post login the home screen is visible as is given below.

The first tab is 'All Messages'. All communication regarding delays, holidays, reminders etc will be available here. The user manual will also be posted here for future reference.



The second tab shows the **'Attendance'** of the child in the vehicle. Click on the link below the attendance to check the live tracking of the vehicle. The yellow bar on top shows the date and timestamp of the vehicle update. Please ensure that it is the latest timestamp while tracking.



The next tab is the **'Subscribe'** tab. In case a parent knows the vehicle that picks or drops the child consistently, then they may simply click on subscribe and tick the vehicle that their ward uses. Press Done, post selection.

Please note, a user cannot select more than 4 routes



Vehicle Tracking

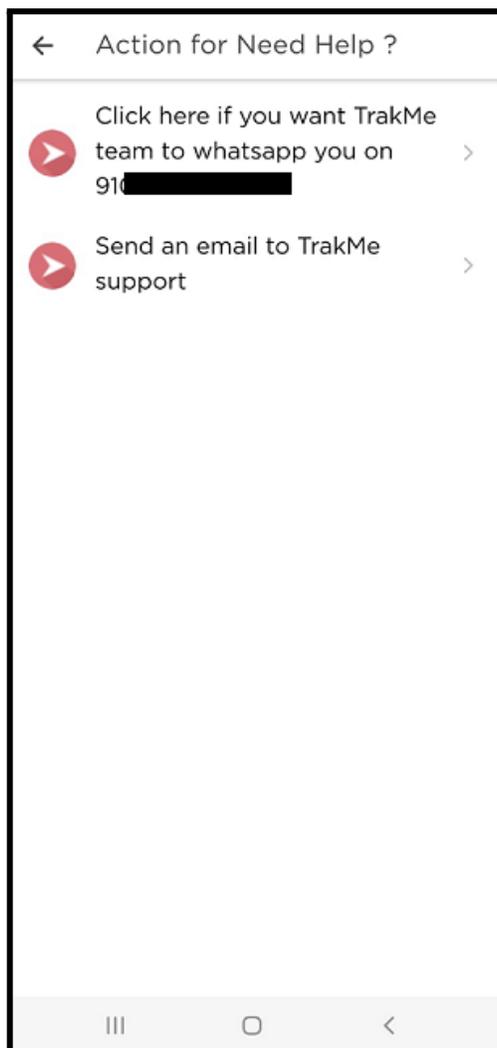
On clicking on any of the vehicles subscribed, you can track the same from the following page.

For some reason if the child has not marked attendance, you may simply subscribe to the vehicle, click on the same and then click on 'Track on Map' to track the vehicle directly.

Other options are available by clicking on the 3 horizontal lines. From here you may either **rename** the vehicle to one convenient for you or **remove** the vehicle from your listing if the same has changed.

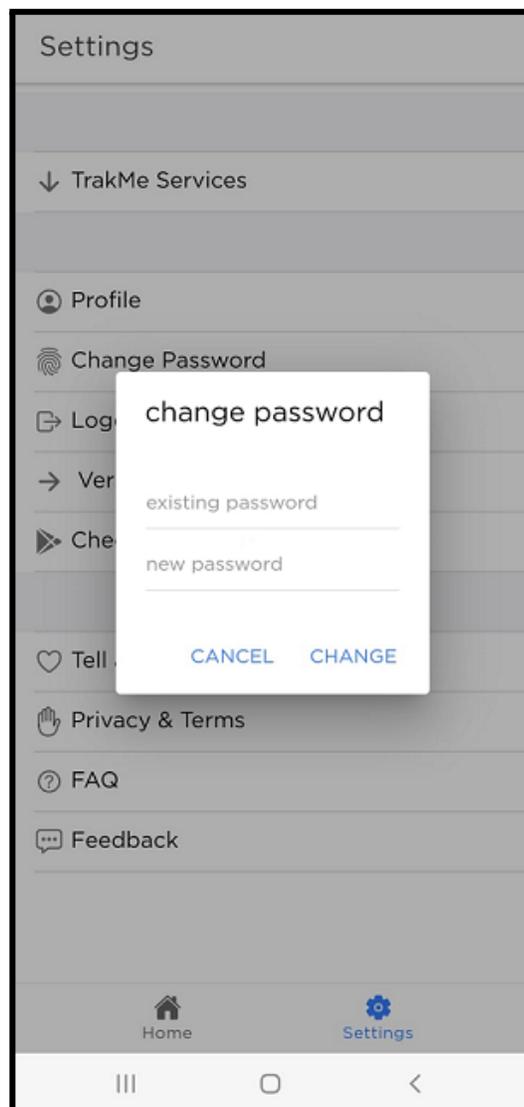
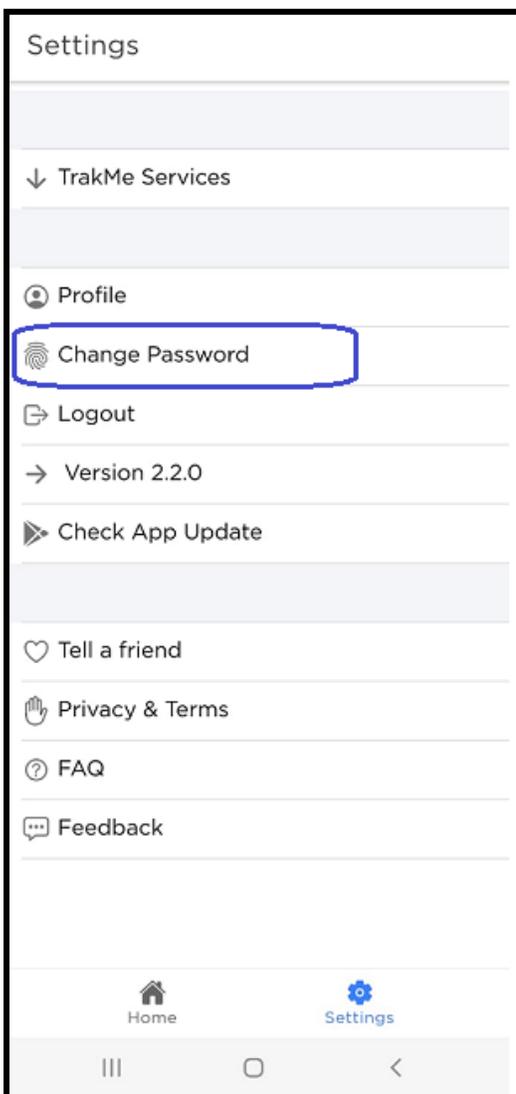


The next tab is the '**Need Help?**' tab. In case there are any other queries that a parent needs help with, they will find the email id for support as well as whatsapp id to contact TrakMe.



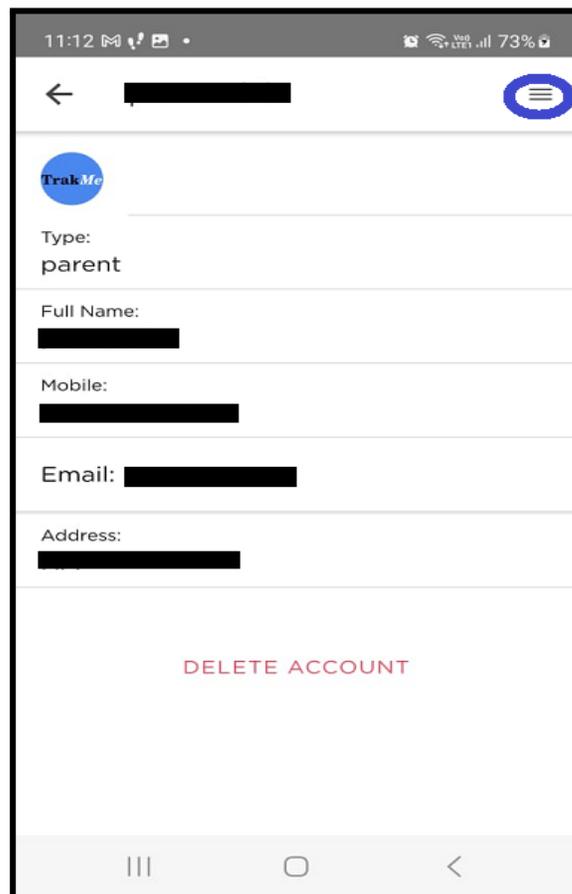
Settings section:

It is recommended that the user change their password after their first login. Enter the old password, then the new one you want to set and click on Change. **Login once again with a new password before use.**



The next tab here is the '**Profile**'. By default the parents' profile will be visible. Click on the **3 horizontal lines** to navigate to the profile of the children as well as other guardians who are tracking the children.

PS: Anytime you wish to delete the account and wipe off your data, you may click on the 'Delete Account' option. Post the same all data regarding the child and tracking will be deleted from the database.



Click on the Child name and cross check that the tag id matches with the card issued to the child. The tag-id is the number printed behind the card.

